



Thank You for your submissions. We encourage you to continue to submit [SHARE TEMPLATES](#) as requested in the [previous communication](#) to the e-mail address previously provided and noted below. Resolute continues to receive, review and approve SHARE Templates - the pre-requisite to invoicing in CounselLink.

**E-PLATFORM\_SUPPORT@RESOLUTEMGMT.COM**

Invoicing in CounselLink will begin when SHARE Templates are approved, Fee Offers are submitted and approved and Matters are assigned to your firm. Until such time, current invoicing processes remain in place. Please continue to submit invoices as there will be no disruption to receipt, review and processing of payments to your firms as Resolute Management transitions its invoicing to CounselLink.

Resolute has initiated assignment of fee structures to matters assigned to your firms and will begin addressing Fee Offers already submitted by your firms shortly.

Again, thank you for your cooperation as Resolute transitions to the CounselLink platform.

**Attorney Implementation Team-CounselLink**

**Free 24x7 Customer Support**

Please direct all billing and invoicing questions or issues to:

[ask@lexisnexis.com](mailto:ask@lexisnexis.com)

800-600-2282

International - +1-919-378-2713