

Installing and Using AppStream 2.0 for AWS

Installation and User Guide

CaseMap® Suite on Amazon AppStream 2.0 for AWS

- **About Amazon AppStream 2.0**
- **Frequently Asked Questions**
- **Installing Amazon AppStream 2.0**
- **System Requirements**
- **Launching the CaseMap Suite applications**



CaseMap Suite on Amazon AppStream 2.0 for AWS Installation Guide

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About Amazon AppStream 2.0 for the CaseMap Suite

Chapter

1

About Amazon AppStream 2.0 for the CaseMap Suite

The Amazon AppStream 2.0 for AWS application allows users to stream the CaseMap Suite applications directly from their web-browser.

The applications in the suite include the following:

- **CaseMap®** - a case organization and analysis tool that helps track and build case strategy with features that provide you with tools to analyze and organize critical information about facts, documents and issues in cases. CaseMap also helps you to quickly create case reports for case staff, your client and the court.
- **CaseMap® Server** - provides secure and remote access to CaseMap and TextMap case databases over a WAN
- **TextMap®** - transcript management software that helps you easily manage your transcripts in an electronic format.
- **TimeMap®** - a timeline graphic tool that helps you transform case facts into high quality visual timelines.
- **Sanction®** - a litigation presentation tool for transforming and presenting exhibit images, rich media, and transcripts into compelling and convincing courtroom presentations.



Why Amazon AppStream 2.0 for the CaseMap Suite?

Streaming Service

- Ease of use and access
- Pay-as-you-go pricing availability without an infrastructure to maintain
- Ability to add your desktop applications to AWS and instant access to your applications from anywhere
- No files to download
- Superb performance on user's devices as the applications run on AWS computer resources and not their desktop/tablet/phone, etc.

Related Topics

[System requirements](#)

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Frequently Asked Questions

Chapter

2

Frequently Asked Questions

Are you new to AppStream 2.0 for AWS? Check out our frequently asked questions to learn more!

If you have more questions that you would like answered, please feel free to email our Customer Support team at casemap.support@lexisnexis.com, or call 800-543-6862 (Option 2, then Option 4) between the hours of 9:00 a.m. to 7:00 p.m. EST, Monday - Friday.

You are also free to submit your questions to answercenterfeedback@lexisnexis.com.

Frequently asked questions

[I can launch my CaseMap Suite applications without installing the desktop versions on my computer?](#)

Yes! Your network administrator takes care of setting up your company's application in the AWS (Amazon Web Service) cloud and assigns you an ID. With this ID, you have the ability to sign into AppStream 2.0 from any location to access the applications in the CaseMap Suite.

[Do I need an AWS account?](#)

Yes. Please contact your system administrator for more information. Once your account has been created, you are given a URL for log-in.

[Is there an offline version available?](#)

No. AppStream 2.0 for AWS is a streaming service. You must have an active internet connection and an HTML5 compatible browser.

[Is this a virtual machine?](#)

The CaseMap Suite of applications run on virtual machines in the AWS environment. AppStream 2.0 uses an image builder (a virtual machine) that creates an image of the online system. This is created in the AWS Management Console and is handled by your System Administrator.

[Are the CaseMap Suite applications updated automatically when new releases are available?](#)

Updates to the applications are done in the AWS environment. Please contact your system administrator for more information.

[What browsers support AppStream 2.0 for AWS?](#)

An HTML5 compatible browser is needed.

[How do I access the CaseMap Suite applications?](#)

Ask your administrator for the AppStream 2.0 URL and log-in information. Once you log-in,

you can access your applications from any desktop device.

Related Topics

[About Amazon AppStream 2.0 for the CaseMap Suite](#)

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Installing Amazon Appstream 2.0 for AWS

Chapter

3

Installing Amazon Appstream 2.0 for AWS

System Requirements

Your system administrator must sign up for an AWS account before installing the AppStream 2.0 application.

Once they have created the AWS account, AppStream 2.0 is installed and can deliver desktop applications to any computer.

Other services are also included, but may also include applicable subscription fees.

See your system administrator for more information on obtaining a user ID and access to Amazon AppStream 2.0 for AWS and the CaseMap Suite.

Amazon AppStream 2.0 for the CaseMap Suite

- AWS account
- HTML5 compatible browser
- System requirements for applications in the CaseMap Suite:

[CaseMap](#), [CaseMap Server](#), [TextMap](#), [TimeMap](#), [Sanction](#)

Related Topics

[Installing Amazon AppStream 2.0](#)

Installing Amazon Appstream 2.0

The Amazon AppStream 2.0 for the CaseMap Suite must be configured in an environment that includes a fleet associated with a stack and at least one application image.

Please see your System Administrator for installation and access.

See the below links for more information regarding how the installation process works for Amazon AppStream 2.0 for AWS:

[Overview and How It Works](#)

[Amazon AppStream 2.0 Features](#)

[Getting started guide](#)

[FAQs](#)

See [AWS documentation](#) for more information on AWS user guides, tutorials, etc.

Related Topics

[System requirements](#)

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Using Amazon Appstream 2.0 for the CaseMap Suite

Chapter

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Using Amazon Appstream 2.0 for the CaseMap Suite

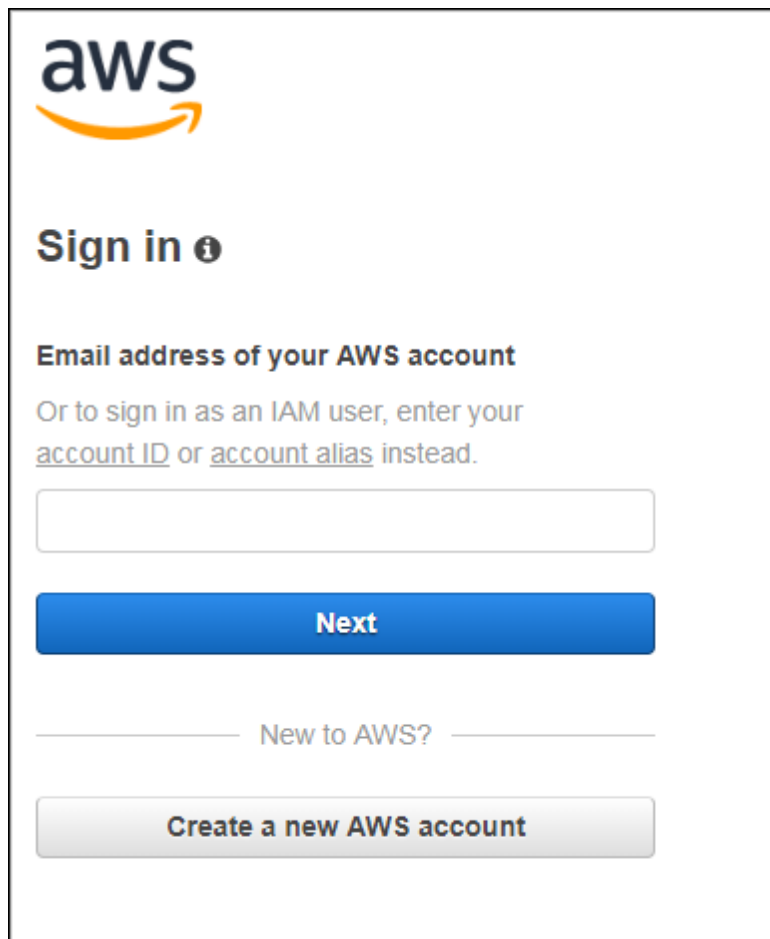
Getting Started

Launching the CaseMap Suite applications

Once your System Administrator has installed the Amazon AppStream 2.0 application, request the AppStream 2.0 URL address associated with your AWS account for access.

■ Launching the CaseMap Suite applications

1. On the log-in screen, enter the email address of your AWS account.

A screenshot of the AWS sign-in interface. At the top left is the AWS logo. Below it is the text "Sign in" with an information icon. Underneath is the heading "Email address of your AWS account" followed by the instruction "Or to sign in as an IAM user, enter your [account ID](#) or [account alias](#) instead." Below this is a text input field. A blue "Next" button is positioned below the input field. At the bottom, there is a link "New to AWS?" and a grey button labeled "Create a new AWS account".

2. Click the application you want to use.



The application launches and is now ready for your use.

- ✎ The above illustration shows sample applications installed on a virtual machine. Installed applications may vary. Please see your administrator for any questions or issues relating to your log-in and installed applications.

Related Topics

[Installing Amazon AppStream 2.0](#)

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